<u>**COMMUNITY BENEFITS REPORTING FORM**</u>
Pursuant to RSA 7:32-c-l

FOR FISCAL YEAR BEGINNING 01/01/2010

to be filed with:
Office of the Attorney General
Charitable Trusts Unit
33 Capitol Street, Concord, NH 03301-6397
603-271-3591

Section 1: ORGANIZATIONAL INFORMATION

Organization Name SeaCare Health services

Street Address 11 Downing Court

City Exeter   County 08 - Rockingham   State NH Zip Code 3833

Federal ID # 20473406   State Registration # 5413

Website Address: www.seacarehealthservices.org

Is the organization's community benefit plan on the organization's website? No

Has the organization filed its Community Benefits Plan Initial Filing Information form?   Yes

   IF NO, please complete and attach the Initial Filing Information Form.
   IF YES, has any of the initial filing information changed since the date of submission?
      No   IF YES, please attach the updated information.

Chief Executive: Kathleen Crompton   6037728119
                          kcrompton@seacarehealth services.org

Board Chair: Karen McCloskey   6034333447
                      karen.r.mccloskey@ustrust.com

Community Benefits
Plan Contact: Kathleen Crompton   6037728119
                       kcrompton@seacarehealthservics.orgemail address

Is this report being filed on behalf of more than one health care charitable trust? No

IF YES, please complete a copy of this page for each individual organization included in this filing.

Section 2: MISSION & COMMUNITY SERVED

Mission Statement:

SeaCare Health Services is founded on the belief that our community should provide high quality equitable health care for all. Such health care encompasses those services needed to achieve complete physical, mental and social well-being. SeaCare Health Services is devoted to ensuring that all underserved members of the community have access to optimal health care.

Has the Mission Statement been reaffirmed in the past year (*RSA 7:32e-I)*? Yes

Please describe the community served by the health care charitable trust. "Community" may be defined as a geographic service area and/or a population segment.

Service Area (Identify Towns or Region describing the trust's primary service area):

The service area for SeaCare's medical access, care coordination and home health education programs includes the following twenty-one towns: Seabrook, Exeter, Hampton, Hampton Falls, Kensington, S. Hampton, Stratham, Kingston, East Kingston, Portsmouth, Rye, North Hampton, New Castle, Greenland, Newington, Newton, Atkinson, Danville, Hampstead, Sandown, and Plaistow.

Service Population (Describe demographic or other characteristics if the trust primarily serves a population other than the general population):

The target population for health services includes all uninsured individuals under age 65 who meet our income and service area eligibility requirements. Income is determined by using the Federal Poverty Level (FPL) and currently any resident under 185% of the FPL who does not qualify for Medicaid or Medicare is eligible. Children's family income can reach 225% of the FPL for eligibility.The Medication Bridge program is open to any patient who receives care at an Exeter Hospital-based provider's office and meets the income guidelines for the program.

<u>Section 3: COMMUNITY NEEDS ASSESSMENT</u>

In what year was the last community needs assessment conducted to assist in determining the
activities to be included in the community benefit plan?
2008 The needs assessment was completed by Exeter Hospital and other comuunity agencies.
The entire report is available at the Exeter Hospital website: http://www.exeterhospital.com/:
(Please attach a copy of the needs assessment if completed in the past year)

Was the assessment conducted in conjunction with other health care charitable trusts in your
community? Yes

Based on the needs assessment and community engagement process, what are the priority needs
and health concerns of your community?

	NEED (Please enter code # from attached list of community needs)
1	100
2	121
3	122
4	120
5	128
6	501
7	601
8	420
9	

What other important health care needs or community characteristics were considered in the
development of the current community benefits plan (e.g. essential needs or services not
specifically identified in the community needs assessment)?

	NEED (Please enter code # from attached list of community needs)
A	407
B	506
C	509
D	
E	
F	
G	

Please provide additional description or comments on community needs including description
of "other" needs (code 999) if applicable. *Attach additional pages if necessary*:

Community Needs Assessment Information

In 2008, Exeter and its community collaborators Families First Health and Support Center, SeaCare Health Services, Seacoast Mental Health Center and Lamprey Health Care, conducted a Community Needs Assessment, focusing on priority health needs identified in the 2003 Community Needs Assessment. On behalf of this group, Exeter is submitting the 2008 Community Needs Assessment with the Charitable Trusts Unit.

The 2008 Community Needs Assessment was conducted in three phases:

A Household Telephone Survey, seven regional Community Forums, and numerous key leader interviews. The purpose of the Assessment was to engage actual community members to achieve the following objectives:

1. Educate and inform key leaders and Community Forum participants of the results of the 2003

Community Needs Assessment and achievements to date to meet identified needs

2. Validate Priority Health Needs identified in the 2003 Community Needs Assessment and further define these needs in 2008 from the stakeholders' perspective

3. Identify unmet needs that have emerged since the 2003 Community Needs Assessment

4. Engage key leaders and Community Forum participants in a discussion to identify solutions to address community health needs

5. Share the findings of the UNH Survey Center Household Telephone Survey 2008 Community Benefit Report

6. Where appropriate, motivate key leaders and Community Forum participants to participate in efforts to address community health needs going forward

7. Serve as a continuing foundation for the development of a Community Benefits Plan, as mandated under RSA 7:32-e

The health care needs that were considered in development of this plan.

The following eight identified community health priority needs were considered in development of this plan;

• Mental Health Access

• Dental Care Access

• Access to Primary Care for the Uninsured and Underinsured

• Prescription Medication Affordability

• Elderly Services

• Access to Substance Abuse Services

• Transportation

• Obesity

Section 4: COMMUNITY BENEFIT ACTIVITIES

Identify the categories of Community Benefit activities provided in the preceding year and planned for the upcoming year (note: some categories may be blank). For each area where your organization has activities, report the past and/or projected unreimbursed costs for *all* community benefit activities in that category. For each category, also indicate the *primary* community needs that are addressed by these activities by referring to the applicable number or letter from the lists on the previous page (i.e. the listed needs may relate to only a subset of the total reported costs in some categories).

A. Community Health Services	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Community Health Education	-- -- --		
Community-based Clinical Services	-- -- --		
Health Care Support Services	1 3 4	$515,372	
Other:	-- -- --		

B. Health Professions Education	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Provision of Clinical Settings for Undergraduate Training	-- -- --		
Intern/Residency Education	-- -- --		
Scholarships/Funding for Health Professions Ed.	-- -- --		
Other:	-- -- --		

C. Subsidized Health Services	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Type of Service:	-- -- --		
Type of Service:	-- -- --		
Type of Service:	-- -- --		
Type of Service:	-- -- --		
Type of Service:	-- -- --		

D. Research	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Clinical Research	-- -- --		
Community Health Research	-- -- --		
Other:	-- -- --		

E. Financial Contributions	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Cash Donations	-- -- --		
Grants	-- -- --		
In-Kind Assistance	-- -- --		
Resource Development Assistance	-- -- --		

F. Community Building Activities	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Physical Infrastructure Improvement	-- -- --		
Economic Development	-- -- --		
Support Systems Enhancement	-- -- --		
Environmental Improvements	-- -- --		
Leadership Development; Training for Community Members	-- -- --		
Coalition Building	-- -- --		
Community Health Advocacy	-- -- --		

G. Community Benefit Operations	*Community Need Addressed*	*Unreimbursed Costs (preceding year)*	*Unreimbursed Costs (projected)*
Dedicated Staff Costs	-- -- --		
Community Needs/Asset Assessment	-- -- --		
Other Operations	-- -- --		

H. Charity Care	*Community Need Addressed*	*Unreimbursed Costs (preceding year)*	*Unreimbursed Costs (projected)*
Free & Discounted Health Care Services	-- -- --		

I. Government-Sponsored Health Care	*Community Need Addressed*	*Unreimbursed Costs (preceding year)*	*Unreimbursed Costs (projected)*
Medicare Costs exceeding reimbursement	-- -- --		
Medicaid Costs exceeding reimbursement	-- -- --		
Other Publicly-funded health care costs exceeding reimbursement	-- -- --		

Section 5: SUMMARY FINANCIAL MEASURES

Financial Information for Most Recent Fiscal Year	Dollar Amount
Gross Receipts from Operations	$609,896.96
Net Revenue from Patient Services	$0.00
Total Operating Expenses	$697,315.62
Net Medicare Revenue	$0.00
Medicare Costs	$0.00
Net Medicaid Revenue	$16,551.00
Medicaid Costs	$33,286.79
Unreimbursed Charity Care Expenses	$515,372
Unreimbursed Expenses of Other Community Benefits	$0.00
Total Unreimbursed Community Benefit Expenses	$515,372
Leveraged Revenue for Community Benefit Activities	$3,222,458
Total Community Benefits including Leveraged Revenue for Community Benefit Activities	$3,313,559

Section 6: COMMUNITY ENGAGEMENT in the Community Benefits Process

List the Community Organizations, Local Government Officials and other Representatives of the Public consulted in the community benefits planning process. Indicate the role of each in the process.	*Identification of Need*	*Prioritization of Need*	*Development of the Plan*	*Commented on Proposed Plan*
1) please see community benefit report at Exeter Hospital website	☐	☐	☐	☐
2)	☐	☐	☐	☐
3)	☐	☐	☐	☐
4)	☐	☐	☐	☐
5)	☐	☐	☐	☐
6)	☐	☐	☐	☐
7)	☐	☐	☐	☐
8)	☐	☐	☐	☐
9)	☐	☐	☐	☐
10)	☐	☐	☐	☐
11)	☐	☐	☐	☐
12)	☐	☐	☐	☐
13)	☐	☐	☐	☐
14)	☐	☐	☐	☐
15)	☐	☐	☐	☐
16)	☐	☐	☐	☐
17)	☐	☐	☐	☐
18)	☐	☐	☐	☐
19)	☐	☐	☐	☐
20)	☐	☐	☐	☐
21)	☐	☐	☐	☐
22)	☐	☐	☐	☐
23)	☐	☐	☐	☐
24)	☐	☐	☐	☐
25)	☐	☐	☐	☐

Please provide a description of the methods used to solicit community input on community needs (attach additional pages if necessary):

Section 7: <u>CHARITY CARE COMPLIANCE</u>

Please characterize the charity care policies and procedures of your organization according to the following:	YES	NO	Not Applicable
The valuation of charity does not include any bad debt, receivables or revenue	☒	☐	☐
Written charity care policy available to the public	☒	☐	☐
Any individual can apply for charity care	☒	☐	☐
Any applicant will receive a prompt decision on eligibility and amount of charity care offered	☒	☐	☐
Notices of policy in lobbies	☐	☐	☒
Notice of policy in waiting rooms	☐	☐	☒
Notice of policy in other public areas	☐	☐	☒
Notice given to recipients who are served in their home	☐	☐	☒

List of Potential Community Needs for Use on Section 3

100 - Access to Care; General
101 - Access to Care; Financial Barriers
102 - Access to Care; Geographic Barriers
103 - Access to Care; Language/Cultural Barriers to Care
120 - Availability of Primary Care
121 - Availability of Dental/Oral Health Care
122 - Availability of Behavioral Health Care
123 - Availability of Other Medical Specialties
124 - Availability of Home Health Care
125 - Availability of Long Term Care or Assisted Living
126 - Availability of Physical/Occupational Therapy
127 - Availability of Other Health Professionals/Services
128 - Availability of Prescription Medications

200 - Maternal & Child Health; General
201 - Perinatal Care Access
202 - Infant Mortality
203 - Teen Pregnancy
204 - Access/Availability of Family Planning Services
206 - Infant & Child Nutrition
220 - School Health Services

300 - Chronic Disease – Prevention and Care; General
301 - Breast Cancer
302 - Cervical Cancer
303 - Colorectal Cancer
304 - Lung Cancer
305 - Prostate Cancer
319 - Other Cancer
320 - Hypertension/HBP
321 - Coronary Heart Disease
322 - Cerebrovascular Disease/Stroke
330 - Diabetes
340 - Asthma
341 - Chronic Obstructive Pulmonary Disease
350 - Access/Availability of Chronic Disease Screening Services

360 - Infectious Disease – Prevention and Care; General
361 - Immunization Rates
362 - STDs/HIV
363 - Influenza/Pneumonia
364 - Food borne disease
365 - Vector borne disease

370 - Mental Health/Psychiatric Disorders – Prevention and Care; General
371 - Suicide Prevention
372 - Child and adolescent mental health
372 - Alzheimer's/Dementia
373 - Depression
374 - Serious Mental Illness

400 - Substance Use; Lifestyle Issues
401 - Youth Alcohol Use
402 - Adult Alcohol Use
403 - Youth Drug Use
404 - Adult Drug Use
405 - Youth Tobacco Use
406 - Adult Tobacco Use
407 - Access/Availability of Alcohol/Drug Treatment

420 - Obesity
421 - Physical Activity
422 - Nutrition Education
430 - Family/Parent Support Services

500 – Socioeconomic Issues; General
501 - Aging Population
502 - Immigrants/Refugees
503 - Poverty
504 - Unemployment
505 - Homelessness
506 - Economic Development
507 - Educational Attainment
508 - High School Completion
509 - Housing Adequacy

520 - Community Safety & Injury; General
521 - Availability of Emergency Medical Services
522 - Local Emergency Readiness & Response
523 - Motor Vehicle-related Injury/Mortality
524 - Driving Under Influence
525 - Vandalism/Crime
526 - Domestic Abuse
527 - Child Abuse/Neglect
528 - Lead Poisoning
529 - Work-related injury
530 - Fall Injuries
531 - Brain Injury
532 - Other Unintentional Injury

533 - Air Quality
534 - Water Quality

600 - Community Supports; General
601 - Transportation Services
602 - Information & Referral Services
603 - Senior Services
604 - Prescription Assistance
605 - Medical Interpretation
606 - Services for Physical & Developmental Disabilities
607 - Housing Assistance
608 - Fuel Assistance
609 - Food Assistance
610 - Child Care Assistance
611 - Respite Care

999 – Other Community Need